

Privacy Policy

1. Privacy and Personal Data

1.1. This Privacy Policy (hereinafter the "Privacy Policy" or "Policy") is integrated with the Terms and Conditions available at www.r3al.io and shall apply to the Site Users, whether or not they are properly registered. The definitions used in the Terms and Conditions shall subsist and be applicable in this Privacy Policy.

1.2. The User declares that they know, understand, and accept that the terms and conditions of this Policy may be modified by the Owner. New versions of the Privacy Policy will be previously notified before their entry into force through: (i) publication of said new version on www.r3al.io, or informed on the main page or other sections of the site and/or (ii) by email message directed to the User, with the sending of the new policy through this means not being mandatory.

1.3. The User accepts that they will be deemed to have been notified of any modification to the Privacy Policy once the Owner has published the same on www.r3al.io or on the main page or other sections of the Site, and that the User's continued use of the Services once such new version has been published will be considered as acceptance of such modifications to the Privacy Policy. Consequently, the User accepts: (i) to periodically review the privacy policies; and (ii) to read any email message sent by the Owner with any modification or new version. Likewise, the user may not excuse themselves from the lack of knowledge of changes to the Privacy Policies for not having become aware of these.

2. Collection of User Information

2.1. The User declares that they know, understand, and accept that the Owner may collect personal information about Users when registering on the Site, such as their name, surname, email, document number or valid identification (hereinafter the "Personal Information"), as well as from those who write to contacto@r3alblock.com or complete our surveys and forms on the Site (hereinafter the "Data"). The Data will be stored in a database owned by the Owner and will be treated confidentially and with the appropriate security measures that will be detailed below.

2.2. The Owner will not store or collect payment method information and data of Users such as credit card numbers or bank accounts, etc. Such information will be stored and/or collected by external payment providers provided by other companies, with the Owner having no access to the same or to the servers where they are stored. In this regard, the Owner is not responsible for any damage or harm that may occur when making payments or transactions through such providers.

3. Purpose of the Data

3.1. The Data supplied by the User and collected in accordance with the provisions of these Privacy Policies will be used for the following purposes: a) User identification; b) Ability to provide access to the Service; c) Having a telephone number or email address to contact the User regarding the use of the Services; d) Sending promotional information about products or services of the Owner, through the sending of Newsletters. In such case, if the User so desires, they may request to be removed from the lists for sending promotional or advertising information.

3.2. Additionally, the client declares that they know, understand, and accept that the information provided by the User and that the Owner collects directly on behalf of said User, may be used by the Owner for data exchange between the User's clients and other Users in order to provide the Services more effectively.

3.3. By registering on the Site and accepting the Terms and Conditions, Users will be giving their express consent for the information provided by the Owner to the Users to be used solely for the purpose of offering their products or services to their clients and other Users.

3.4. The client declares that they know, understand, and accept that the Owner may share the information with other service companies or internet sites dedicated to evaluating the behavior of internet Users or similar, for the purpose of improving the quality of the Owner's services. Generally, such companies or internet sites have their own data privacy policies for their protection. In any case, the Owner will make its best efforts to ensure that the privacy of the shared information is protected in the best possible way. Notwithstanding the foregoing, the Owner will not be responsible for damages caused by such companies and/or internet sites regarding their duty of protection, confidentiality, and privacy of the data they handle. Each of these third-party services has their own privacy policies and provides, where available, a method by which the User can make an opt-out; among them:

- Google Privacy Policy
- Yahoo Right Media Privacy Policy
- Rackspace Cloud Privacy Statement

3.5. The Owner will use the Data provided by the User, and that collected by the Owner in accordance with the provisions of the Privacy Policies, and will not disclose it unless requested by courts, or national or international state agencies that so require and request in the corresponding form.

3.6. The Owner shall not be obligated to retain the information for any established period and will dispose of its deletion when deemed convenient.

3.7. The Owner may contain links to other internet sites that are not owned by the Owner. Consequently, the Owner will not be responsible for the actions of such internet sites, to which this Privacy Policy will not apply. We recommend examining the detailed privacy policy on those internet sites to understand the information collection procedures they use and how they protect

their personal data.

3.8. The Owner is the owner of all databases and storage devices, as well as the software it develops. However, the Owner is not the owner of the information that Users store on its Site and/or that they receive as part of their sales. Users have all rights to such information.

3.9. The Owner may facilitate the database, with all the information it contains, in case it is required by a judicial and/or state authority with sufficient powers.

4. Minors

The Site and/or Services are only permitted to those who have legal age to contract and are not legally inhibited or in any way prevented from exercising legal acts, rights, and/or obligations in accordance with current regulations. Accordingly, minors under 18 years of age are not allowed to enter the Site and/or Services or provide any personal data or other type of information.

5. Confidentiality and Information Security

5.1. The Owner has adopted reasonable security measures to protect Users' information and prevent unauthorized access to their data or any unauthorized modification, disclosure, or destruction of the same. The information collected by the Owner will be maintained in a strictly confidential manner. Access to personal data is restricted to those employees, contractors, and representatives of the Owner who need to know such data to perform their functions and develop or improve our services. The Owner requires its providers to maintain the same confidentiality standards. The Owner does not allow access to this information to third parties outside the Owner, except for an express request from the User.

6. Data Transfer

The Owner will not sell, rent, or share Users' Data except in cases expressly provided for in the Privacy Policies. Notwithstanding, the User expressly agrees that the Owner may transfer all or part of the User's data to any of its controlled, controlling, and/or related companies. The Owner will do everything possible to protect the privacy of the information.

The User declares that they know, understand, and accept that it may occur that, by virtue of judicial orders or legal regulations, the Owner may be compelled to reveal information to authorities or third parties under certain circumstances, or that third parties may intercept or access certain information or data transmissions, in which case the User declares that they know, understand, and accept that such circumstances are beyond the Owner's responsibility.

7. Right to Access, Cancellation, and Rectification of Data

7.1. Users will have the right to make responsible use of their account on the website. At any time, the User may request to be removed as a User and the deletion of their account and information from the Owner's database, as well as access and update their personal data in accordance with current regulations. For those Users residing in jurisdictions that grant specific data protection rights, the personal data holder has the faculty to exercise the right of access to such data free of charge at reasonable intervals, unless a legitimate interest is proven in accordance with current regulations.

7.2. To these effects, the User must send their Request by sending an email with the subject "Access to Personal Data" to contacto@r3alblock.com. The Owner may require such User to identify themselves, which may be verified by the Owner, as well as to specify the personal data they wish to access, rectify, or remove.

The client declares and guarantees the truthfulness, accuracy, validity, and authenticity of the Personal Information provided and commits to keeping it duly updated.

8. Contact

8.1. In the event that the User has any doubts about the Privacy Policy or its application, they should contact the Owner at any time via email to **hello@r3alblocks.io**

8.2 In order to ensure transparency with our users, we share below the relevant information about our company:

- Corporate name: "R3AL.IO S.A.S".
- CUIT: 30-71877010-2.

Revision #4

Created 8 November 2024 13:29:13 by Admin

Updated 17 December 2024 20:36:31 by Admin